



QUALITY POLICY

GMCS has been operational in the UAE since 2012 providing consulting services on Dispute Resolution and Claims Management.

We, the Top Management of GMCS hereby express our commitment to the following:

- **Customer Requirement**
Enhancing Customer Satisfaction in all areas of our business
- **Statutory & Regulatory Requirement**
Adhering to the local Statutory & Regulatory Requirements while executing our business and striving to enhance customer satisfaction
- **Other Interested Parties Requirement**
Meeting relevant requirements as determined in the Risk & Opportunities Assessment
- **Continual Improvement**
Ensuring that the processes for the Quality Management System are improved on a continual basis

This policy is documented and put into effect from the 1st March 2016.

Gordon Moffat
Managing Director

